



Seasonal Waterfront Positions – Full or Part Time

The Kayak Centre of Rhode Island is seeking Waterfront Staff for our Wickford, Charlestown and new Warwick store locations for our 2008 season. The Kayak Centre is a fast-paced, full-service specialty kayak shop with waterfront rentals, tours, clinics and demos during the summer season. We are looking for people who are outgoing, interested in the outdoors, attentive to detail and are team players.

Our team of waterfront staff is on the front lines of customer interaction and for many new paddlers will be their introduction to paddling. The Kayak Centre is known for our high level of customer service and our waterfront staff is an integral part of the team. The waterfront team has direct customer contact through a number of different activities. This team is primarily responsible for assisting kayak rental customers by fitting them with lifejackets and paddles and reviewing the basics of safely paddling and launching a kayak. This includes lifting boats and moving them to the launching area as well as retrieving them from the launching area following the trips. The waterfront team also assists with getting kayaks on and off the water for tour and instructional clients as well as customers who are “test paddling” to buy the perfect kayak. Additional responsibilities include: loading boats on cars, assisting in installing car roof racks and retrieving boats from our warehouse. The waterfront team is involved in all aspects of the business except for hands on sales, although there are opportunities for qualified individuals.

The Kayak Centre puts over a thousand paddlers on the water every summer with a variety of on-water programs and help hundreds of customers find the right kayak and accessories for their paddling venue. We are a destination spot for hundreds of families and paddlers. This is a fast paced environment which can be both exciting and challenging. We also ship nationwide and maintain an online store and website.

The waterfront position is not just about customer service, it is also about being part of a team. Teamwork is paramount; boats need to be moved, cleaned, stored and loaded on to cars. Floors need to be swept and mopped and the store and waterfront area needs to have a clean, organized and presentable appearance.

Some tasks that are required of the waterfront staff which are essential to running The Kayak Centre:

Customer Service	Assist instructors/guides getting	Light Facility Maintenance
Fitting customers to lifejackets and paddles	on and off the water	Tagging merchandise
Assist customers in getting into and out of kayaks	General Cleaning	Retail re-stocking
Boat & Gear Cleaning	Boat Moving	
	Assisting with Car Rack Installs	

The Waterfront position is available as a full-time job, averaging 35-40 hours per week or part-time job, averaging 16-20 hours per week. We expect staff to be available to work weekends and occasionally some evenings. Generally shifts will vary from week to week. Extended vacations are usually not available during the season, time-off is, however available with advance notice.

We're all paddlers here at The Kayak Centre of Rhode Island. We love the sport, we use the gear we sell and we really enjoy what we do. We have an outstanding team and we believe that it truly makes a difference.

If you're interested in becoming part of our team, please fill out an application and supplement. We look forward to hearing from you!

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